

Executive support

An overview of Control Risks' capabilities

Control Risks helps organizations protect their most important asset: their people. The threat landscape for executives, in particular, has become increasingly personalized, as threat actors often focus their grievances on individuals. The picture is often complicated by vast amounts of “noise” online, making it difficult to distinguish criticism and anger from threats that pose real-world risk.

To help our clients and their executives navigate these challenges, Control Risks combines 50 years of experience and a vast global reach across six continents with leading experts and cutting-edge technology.



Control Risks ONE

Your risk monitoring, threat intelligence, and response team on watch 24/7.



Operational security

- ▶ **Executive protection.** We provide licensed executive protection agents to support physical security needs. We can deploy both armed and unarmed agents and drivers with law enforcement backgrounds to provide security regularly as well as at the most critical and vulnerable times.
- ▶ **Site security reviews.** Our physical security experts review the security measures on-site at residences, corporate campuses and offices, aircraft hangers and other facilities, as well as hotels and event venues, and make prioritized recommendations to address any gaps. We can also provide technical surveillance countermeasures (TSCM) sweeps.
- ▶ **Security training.** Our experts provide remote and in-person training to executives and their families on the principles of personal security (physical and online) to increase confidence and help them feel prepared.
- ▶ **24/7 security monitoring.** 24/7 security monitoring. Our Global Risk and Operations Center, Control Risks ONE, can provide continuous 24/7 monitoring of real-time security incidents that could impact a client's executives, employees, and assets.
- ▶ **Embedded expertise.** We can embed our experts with our clients' operations to provide dedicated support.



Threat intelligence and management

- ▶ **Digital risk profiles of executives.** We have a world-leading capability in analyzing and mitigating online threats and risks to executives. Our analysts can provide an overview of existing chatter regarding an executive or high-profile individual and identify what information a potential threat actor could find regarding them and their family.
- ▶ **Online threat monitoring.** Our online threat analysts support our clients when facing threats to their organizations or executives, and help them navigate elevated threat levels in their operating environment. We provide operational support and ongoing protective intelligence—including daily reporting – to our clients and their executives at times of heightened risk, and can track spikes in “chatter” or interest from threat actors.
- ▶ **Management of active threats.** When a threat (such as a person of interest fixated on an executive, employee or the organization’s activities) is identified, our experts work with the client to formulate a holistic threat assessment and develop short- and long-term strategies for threat mitigation. We help the client understand the potential for physical threats and recommend operational security measures as needed.



Programmatic support

- ▶ **Executive protection program design, governance development and implementation.** Our experts design and build fit-for-purpose EP programs, including organizational design, workflow and template development, and governance development. These activities help build or re-build programs so that they are proactive and risk-based. We also provide review packages for individual executives, which include a digital risk profile, threat assessment and residential reviews (and may support IRS 132 compliance).
- ▶ **Workplace violence prevention and response, and insider risk.** We build and evaluate workplace violence prevention programs and develop playbooks and training for cross-functional threat management teams. We also help clients understand the risks posed by insiders (both malicious and unwitting) to their people, IP, physical assets, brand and reputation.
- ▶ **Crisis management.** We review and build crisis management programs and conduct exercises to prepare organizations and their leaders for a range of crisis events. Clients benefit from our expert advice on contingency planning, business continuity, crisis communications and reputation management.
- ▶ **Cyber security.** We help clients understand how digital vulnerabilities can impact every facet of their operations, including targeting efforts directed at executives. We help clients build a comprehensive digital risk management approach to anticipate and mitigate threats.

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Our recent work includes:

- ▶ **600 executive risk profiles, report updates and ongoing threat monitoring** for one of the world's largest technology companies.
- ▶ **30,000+ threat and person-of-interest (POI) assessments** for clients around the world since 2018.
- ▶ **Ongoing monitoring and threat intelligence support** for one of the world's largest financial institutions, including 24/7 threat monitoring for 30 key executives.
- ▶ **Executive intelligence program development and intelligence capacity-building** for one of the world's largest pharmaceutical companies.
- ▶ **Executive protection program reviews and development** for clients across industries, including a major US insurance company, a well-known healthcare/pharmaceutical chain, a Canadian energy provider, a global oil & gas company, a major global financial services firm and a rapidly-growing media company.
- ▶ **Executive protection for prominent business leaders and high-net-worth individuals** across the US and around the world,

including executives, multiple generations of prominent families, professional and Olympic athletes, entertainers and celebrities.

- ▶ **Threat management support** for numerous organizations facing threats from recently terminated employees, disaffected customers and other threat actors engaging in behaviors like stalking and doxing. Our support has involved **analysis of communications, in-depth online investigations** and **behavioral analysis**, as well as **case management recommendations** and **law enforcement liaison**.
- ▶ **Over 40 experts embedded** within a technology company that faces a complex threat landscape due to its well-known brand and the complex regulatory landscape in the over 200 countries in which it operates. Our professionals **work across five areas—intelligence, strategic analysis, investigations, continuity and workplace violence**—and operate a **24/7 GSOC**, which recently identified and mitigated a threat to a key executive following a major political event.



OUR GLOBAL REACH
39 From our network of 39 offices, we work wherever you need us.
MAP CORRECT AS OF APRIL 2024

Global offices	
Americas	Europe, Middle East and Africa
Bogotá	Abu Dhabi
Chicago	Amsterdam
Georgetown	Baghdad
Houston	Basra
Mexico City	Berlin
New York City	Copenhagen
Panama City	Dakar
San Francisco	Dubai
São Paulo	Erbil
Toronto	Frankfurt
Washington DC	Johannesburg
Asia Pacific	Lagos
Beijing	London
Delhi	Madrid
Hong Kong	Maputo
Mumbai	Nairobi
Seoul	Paris
Shanghai	Riyadh
Singapore	Zurich
Sydney	
Tokyo	
Representations	
Americas	Europe, Middle East and Africa
Los Angeles	Dublin
	Geneva
	Kyiv
	Milan
	N'Djamena
	Nouakchott
	Port Harcourt
	Tripoli

▶ **Contact us for more information about how Control Risks can support your organization.**

Our experts include

Below is a selection of our experts who are currently supporting organizations and their executives. Our experts are also available to brief executive teams on the evolving threat landscape and its potential impact.



Jackie Day, Partner

Jackie Day leads Control Risks' Crisis and Security department for the Americas and oversees our specialist consulting teams including business resilience, crisis and continuity, physical security and threat management. Jackie has led on senior-level advisory and corporate risk management engagements for public and private companies,

educational institutions, high-net-worth families and NGOs around the world, across a broad range of sectors. She regularly provides executive-level advice and decision-making support on crisis readiness through to response and recovery from crises and critical business disruptions.



Nicolas Reys, Partner

Nicolas Reys leads Control Risks' Cyber Americas and Global Threat Intelligence practices. Nicolas is responsible for the management and coordination of global teams of threat intelligence and cyber security consultants. He specializes in providing threat intelligence to public and private sector organizations, as well as leading and

delivering complex threat intelligence and security projects. Nicolas regularly advises Fortune 100 executives on digital transformation, cyber security, emerging technology risks and threat intelligence matters.



Matthew Hinton, Partner

Matthew Hinton leads the consulting arm of our Crisis and Security Consulting department in North America. Matt is a renowned crisis management and resilience expert, and specializes in assisting organizations with critical risk and resilience matters, including crisis management, business continuity, enterprise risk management and strategic risk

analysis. He has over 24 years' experience helping global companies in the consumer industrial products, retail and consumer, airline, banking and insurance industries design and implement sustainable programs aimed at managing a variety of strategic, operational and compliance risks.



John Wyman, Director

John Wyman is a Director on Control Risks' Crisis and Security Consulting team, specializing in threat analysis and mitigation. John was previously with the FBI, where he led the Behavioral Threat Assessment Center, a world-renowned, multi-agency, multidisciplinary task force and was a three-time recipient of the FBI Director's Award.

John leverages 30 years of experience in the public and private sectors to help organizations manage a range of complex challenges related to terrorism, violent extremism, active assailants, workplace violence, high-risk terminations, insider threats, stalking and harassment.



Lianne Kennedy-Boudali, Principal

Lianne Kennedy-Boudali is a Principal in Control Risks' Security and Risk Consulting practice in North America and is responsible for advising Control Risks' clients on issues related to enterprise security risk management, security program development and implementation. As a recognized expert on risk and political violence, she brings

deep expertise in security and risk management, threat intelligence, political risk, and extremist groups. Lianne is a former policy analysis with RAND Corporation and previously taught at the United States Military Academy at West Point.



Diego Andreu, Principal

Diego Andreu leads Control Risks' Security Services practice in the United States and Canada. He oversees the development, management and delivery of security-related projects for Control Risks' clients, including on close protection, workplace violence protection, event security, technical surveillance countermeasures (TSCM)

and training. Diego works with clients to understand their requirements for operational security and specializes in threat-led executive protection that is built on a solid understanding of the client's threat environment.



Barnaby Fletcher, Director

Barnaby Fletcher leads Control Risks' Global Risk Analysis practice in the US and Canada. He has helped multinational organizations understand the political and security threats facing their assets, operations and personnel in the world's most challenging environments. He has led Control Risks' analysis for the 2024 US election cycle and is

currently helping clients to anticipate and understand their individual threat landscapes—including from geopolitical, regulatory and security perspectives—under the incoming administration. He leads the integration of Control Risks' online threat analysis with our security analysis, specializing in the "personalization" of grievances and violent action towards executives and high-profile figures.