

Crisis Management Fundamentals Workshop

Our crisis management fundamentals workshop introduces the management of a crisis incident at a corporate level. The course will cover the principles of crisis management and discuss crisis risks, crisis plan and team composition, decision making, and will also touch on related specialist elements including family liaison and media response. The workshop will support and develop participants decision making and accountability, before, during and after an incident.

Why choose Control Risks?

Our established international presence and unrivalled knowledge of diverse security and operating environments make us a recognised global leader in security, risk and resilience training, with a proven track record for delivering high-quality courses around the world.

We deliver training from facilities in Europe, North America, Latin America, East and West Africa, the Middle East and Central Asia and can conduct training directly at your facilities and project locations.

The training package includes:

- Principles of crisis management
- Crisis risks and mitigations
- Responding to a crisis
- Crisis management team roles
- Crisis management plan contents
- Examples of crisis management best practice



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Our 1-day workshop will show you how to develop and maintain an effective and well-informed approach to managing the whole spectrum of crisis situations. We provide an in-depth understanding of the decision-making requirements that must be made during an incident. Workshops are delivered by our expert instructors who have practical experience of crisis management and feature theory-based learning, group discussion, challenges and role plays.



Who should attend?

Designed for staff responsible for developing and implementing an incident response structure and crisis management capability or those who have recently joined a crisis management team.



Certification

Upon successful completion, candidates will be issued a Control Risks certification of completion.

➤ **For more information on fees and delivery, please contact Training and Development Solutions:**
training@controlrisks.com